

Partner Commitment

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Organisation	Commitment	Relating Pillar
The Salvation Army Outreach Co-ordinator, Coventry	<p>I will continue to work to the best of my ability to support and provide a service for our Rough Sleepers.</p> <p>I will continue to work in partnership with outside agency to build our new venture Steps for Change</p> <p>I will look into Prison release referrals as people are being released either with No Fixed Abode or to the camp beds or streets.</p>	<p>To prevent new people from starting to sleep rough.</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p>
The Salvation Army, Coventry	<p>The Salvation Army are committed to tackling Rough Sleeping and to support vulnerable people who are or are at risk of rough sleeping.</p> <p>By working in partnership, we can be supportive to each other; we can be open and encourage morale within the teams</p> <p>By working in partnership and to be successful each member needs to feel a sense of support and optimism about the collaboration, contributions to the partnership and the partnerships decision making.</p> <p>Key principals set, openness, trust and honesty, for there to be shared goals and values, regular communication between partners.</p> <p>Partnership working is at the heart of the agenda for tackling rough sleeping in Coventry.</p> <p>We will attend rough sleeper walks and rough sleeper strategy meetings.</p> <p>We will provide an outreach service.</p> <p>We will ensure SWEP (Severe Weather Emergency Protocol) is in place.</p>	<p>To prevent new people from starting to sleep rough.</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p> <p>To promote a person’s recovery once they are off the street to build positive lives and not to return to rough sleeping.</p>

	<p>We will make sure clients are registered with a GP at the first meeting.</p> <p>We will refer clients who have no other options.</p>	
<p>Kairos</p>	<p>Kairos women working together (WWT) are committed to working collaboratively and in partnership with other agencies and services in and around Coventry City (statutory and third sector alike) this is a vital element of the ideal model (in our opinion) and this is a pathway to help create better coordinated services for those women we currently support and for those women in future we like to support.</p> <p>Our Commitment is also to continue to share and promote our specialist services, knowledge and insights into the women’s needs and requirements.</p> <p>The Kairos commitment places an emphasis on the importance of a gender informed approach (and also environment) this approach is already embedded within every aspect of Kairos ethos.</p> <p>The Kairos commitment considers this model to be a “Best Practise” approach, which is especially true for those women identified as complex in need.</p> <p>The Kairos Commitment will also promote and encourage a consideration for a female centred approach in all practise, as this approach supports and priorities the women at the fore of <i>all practise</i> and services.</p> <p>This Commitment is to a Collaborative partnership way of working “Best practice” is a gender informed approach in our case with a female centred focus and where possible in a gendered environment, this is our pledge a pledge which is hopefully already visible throughout every aspect of our existing model, practise and services and it is through our model practise and services that we believe the most effective results will be witnessed particularly so regarding partnership working for all services (both stakeholders and delivery partners), which will be evident , and most noted through better and increased engagement figures and outcomes/impacts and recorded results .</p>	<p>To prevent new people from starting to sleep rough.</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p> <p>To promote a person’s recovery once they are off the street to build positive lives and not to return to rough sleeping.</p>

	In conclusion we at Kairos WWT believe that our commitment and approach to services, stated above compliments supports and increases the overall desire and remit of the Rough Sleeping strategy and to the OneCoventry model.	
CRISIS	<p>Crisis is committed to working alongside Coventry City Council and partner agencies to ensure that where rough sleeping can't be avoided, it should be rare, brief and non-recurring. Crisis will support individuals to end their rough sleeping through creative support and through working alongside partner agencies to meet the needs of rough sleepers.</p> <p>Crisis will also support Coventry City Council and other partners by utilising the knowledge and experience that the organisation has gathered from its work around Great Britain.</p> <p>We can take information from partner agencies and look to work with individuals who are at risk of eviction. When individuals at risk of homelessness are referred we can look to support them through use of our coaches.</p> <p>We will make our services available to those in need. This will involve offering individual opportunities to engage in classes / receiving 1-1 support.</p> <p>We can support / refer individuals who may come into contact with our service, over to Housing First.</p>	<p>To prevent new people from starting to sleep rough.</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p>
West Midlands Police	To Follow	
Change, Grow, Live	To Follow	
Coventry Cyrenians	To continue to provide suitable accommodation to homeless individuals in Coventry with flexible support to address their support needs. The main aim is to secure them their own accommodation when ready.	To intervene rapidly when people start to sleep rough to help them off the street.

	<p>To continue to provide mediation to prevent homelessness for young people aged 13-18.</p> <p>We will ensure that all staff are aware of the strategy.</p> <p>We will inform those people liable to help immediately of their options.</p> <p>We will engage in case management approach and sign up to it.</p> <p>We can engage positively in multi-agency initiatives.</p> <p>We can share referral criteria on accessing services.</p> <p>We can publicise SWEP actions when appropriate.</p> <p>We can provide semi-independent accommodation options.</p>	<p>To prevent new people from starting to sleep rough</p> <p>To promote a person’s recovery once they are off the street to build positive lives and not to return to rough sleeping.</p>
<p>Brighter Futures</p>	<p>We will work together with local agencies on the selection of customers for Housing First, to make sure we make an impact on the people who need this intensive level of support and for whom other homelessness services are not effective.</p> <p>We will collect robust and comprehensive evidence of the impact of Housing First, to allow us to review and improve practice, and demonstrate outcomes to support the project to achieve sustainable funding and become a permanent part of the spectrum of homelessness service provision in Coventry.</p>	<p>To prevent new people from starting to sleep rough.</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p> <p>To promote a person’s recovery once they are off the street to build positive lives and not to return to rough sleeping.</p>
<p>The Arc (Ayriss Recovery Coventry C.I.C)</p>	<p>To continue to work passionately, using our experts by experience to engage and share with people we come in contact with, using our stories to prevent others following in our paths.</p> <p>We will work better, smarter and closer with other organisations.</p>	<p>To intervene rapidly when people start to sleep rough to help them off the street.</p>

		To promote a person's recovery once they are off the street to build positive lives and don't return to rough sleeping.
The Jesus Centre	<p>To carry on providing the basic needs support for rough sleepers and a place to go during the day.</p> <p>To carry on providing on-going low level crisis support to prevent repeat homelessness.</p> <p>To provide social activities to help prevent repeat homelessness.</p> <p>To provide a venue for regular support "surgeries" so that once someone is housed and their formal support provision has finished, there is somewhere to go to get help with any further issues that crop up that might lead to repeat homelessness.</p>	<p>To intervene rapidly when people start to sleep rough to help them off the street.</p> <p>To promote a person's recovery once they are off the street to build positive lives and don't return to rough sleeping.</p>
Coventry Comfort Carers	We can offer trust and friendship and direct people to the appropriate services.	To intervene rapidly when people start to sleep rough to help them off the street.
SWMCRC, Probation	<p>We will take action in reference to our duty to refer and we will make referrals to accommodation providers.</p> <p>We will work in partnership and signpost people to the most appropriate agency.</p> <p>We can offer advice and guidance to all ex-offenders / prison leavers.</p> <p>We can support in risk management.</p>	To prevent new people from starting to sleep rough.

<p>MEAM (Making Every Adult Matter)</p>	<p>We will gather information from the whole MEAM network and provide links with other areas.</p> <p>We will help create links and share best practice nationally.</p> <p>We will liaise with partners and help develop processes.</p> <p>We can provide critical friend support and specialist policy support from MEAM policy team.</p> <p>We can provide facilitation, free training on trauma informed care / strengths-based practice and access to learning hubs and other national / regional learning opportunities.</p>	<p>To prevent new people from starting to sleep rough</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p>
<p>Coventry Citizens Advice, Frontline Network</p>	<p>We can gather and input views from frontline workers (local and national) and we can provide a forum for Frontline workers to network and share information.</p> <p>We can link organisations locally.</p> <p>We can help agencies access ‘Vicars Relief Fund’ for client grants.</p> <p>We can share information across a wide range of homeless agencies via the Frontline Network.</p>	<p>To prevent new people from starting to sleep rough</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p>
<p>Coventry Citizens Advice</p>	<p>We can make our advisers fully aware of options, rights and responsibilities open to rough sleepers and potential rough sleepers.</p> <p>We will provide accessible, quality, free, independent, confidential advice and advocacy to prevent homelessness (by addressing social determinants of homelessness) e.g. benefits and debt issues.</p> <p>We will provide support in sourcing accommodation for rough sleepers (Rooted Project).</p> <p>We will provide quality advice and advocacy to help ex-rough sleepers retain their tenancies, plus some emergency material support (e.g. food voucher Hardship Fund).</p>	<p>To prevent new people from starting to sleep rough</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p> <p>To promote a person’s recovery once they are off the street to build positive lives and don’t return to rough sleeping.</p>

	<p>We will record, collate, analyse and share data on triggers of rough sleepers and barriers to rough sleepers getting / keeping tenancies.</p>	
<p>Hope Into Action, Coventry</p>	<p>We can take referrals for low-medium risk tenants when we have vacancies, currently we have one male house with space for 3.</p> <p>We will support our tenants to maintain their tenancy. We help them learn the skills in order to move on into private or social sector accommodation. We do all we can to enable them to make the best of their situations and support them when things go wrong.</p>	<p>To prevent new people from starting to sleep rough.</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p> <p>To promote a person's recovery once they are off the street to build positive lives and not to return to rough sleeping.</p>
<p>Coventry Emergency Shelter</p>	<p>We will support Coventry City Council to access and develop projects.</p> <p>We will work to abolish criteria which disqualifies people from the service.</p>	<p>To prevent new people from starting to sleep rough.</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p>
<p>Anchor Centre</p>	<p>We can offer prompt access to register with a GP – no address needed.</p> <p>We can offer access to Community Psychiatric Nurse / mental health so people are more able to manage tenancy.</p> <p>We can provide drop-in clinics for immediate health needs.</p>	<p>To prevent new people from starting to sleep rough.</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p> <p>To promote a person's recovery once they are off the street to</p>

		build positive lives and not to return to rough sleeping.
Valley House	<p>We will attend regular meetings and share information across the organisation.</p> <p>We can provide intelligence on any homelessness and maintain relationships with providers.</p> <p>We can offer Valley House services and resources, i.e. domestic abuse accommodation if rough sleeper needs this support.</p> <p>We can share publicity with our contacts and stakeholders.</p> <p>We can continue to send domestic abuse accommodation spaces to the Homeless department.</p>	<p>To prevent new people from starting to sleep rough.</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p> <p>To promote a person’s recovery once they are off the street to build positive lives and not to return to rough sleeping.</p>
Coventry Haven Women’s Aid	<p>We will discuss the strategy with private landlords we have contact with to ensure they are included.</p> <p>We will continue to deliver presentations for all agencies / voluntary sector organisations so they know the clear referral pathways into the service. This must include those victims in temporary accommodation (B&Bs, hotels) who have been identified as homeless due to domestic violence and abuse (DVA); referral pathways are clear into the new DVA services in Coventry.</p> <p>We offer a Safe to talk helpline 0800 111 4998 - 7 days a week for male and female victims of DVA. Via this helpline we can access both refuge provision and supported accommodation for men and women including out of area if as victims of abuse they need to flee out of area.</p> <p>We can offer outreach support where it’s safe and convenient.</p>	<p>To prevent new people from starting to sleep rough.</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p> <p>To promote a person’s recovery once they are off the street to build positive lives and not to return to rough sleeping.</p>

	We will continue to support those in temporary accommodation; women need to be safe and in women only spaces.	
Through Care	We will support care leavers to use agencies / resources available to sustain a tenancy. We will provide early referrals for support with housing.	To prevent new people from starting to sleep rough. To intervene rapidly when people start to sleep rough to help them off the street. To promote a person's recovery once they are off the street to build positive lives and not to return to rough sleeping.
PHI	We can provide property to the council / housing associations / ALMOs at sub-LHA rates in order to assist with the provision of social housing in Coventry.	To intervene rapidly when people start to sleep rough to help them off the street.
Coventry Winter Night Shelter	We will talk to hospital when guests are there and ask them to discharge when bed available. We will share information of who is in the shelters During winter we will expand our capacity if possible when SWEP for more guests. We will help guests move on whilst in the shelters. We will link guests to agencies and services to build relationships ahead of them moving on.	To prevent new people from starting to sleep rough. To intervene rapidly when people start to sleep rough to help them off the street. To promote a person's recovery once they are off the street to build positive lives and not to return to rough sleeping.

Department for Works and Pension. DWP	<p>JobCentre Plus (JCP) will join any case management group at a point when we can support.</p> <p>We will work with Housing First and other organisations who support homeless to offer a JCP contact.</p>	<p>To intervene rapidly when people start to sleep rough to help them off the street.</p> <p>To promote a person’s recovery once they are off the street to build positive lives and not to return to rough sleeping.</p>
Emmaus Coventry	<p>We will network with agencies such as prison services, councils to refer people potentially becoming homeless to our service.</p> <p>We will approach homeless people and speak to them about our charity. If they are using drugs / in the midst of addiction then we signpost them to drugs / alcohol agencies with a promise we can offer them a place in our community when their addiction is under control.</p> <p>We will offer counselling / therapy to people who use our service. We provide random drug tests and work with them to plan to move on into private rented tor social housing.</p>	<p>To prevent new people from starting to sleep rough.</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p> <p>To promote a person’s recovery once they are off the street to build positive lives and not to return to rough sleeping.</p>
Panahghar	<p>We can carry out support work to ensure service user is in a position to maintain a tenancy when they leave their temporary accommodation - budgeting - understanding the complexities around managing a tenancy / bills.</p> <p>We will provide outreach support for people experiencing DVA and are from the BME community.</p>	<p>To prevent new people from starting to sleep rough.</p> <p>To promote a person’s recovery once they are off the street to build positive lives and not to return to rough sleeping.</p>

DRAFT – awaiting final consultation feedback

	We will offer support work not only focuses on DVA specific issues but also budgeting, mental wellbeing, benefits eligibility, immigration to name but a few.	
Coventry & Warwickshire Mind	<p>I will educate my team about the changes in homelessness strategies.</p> <p>We will research referral processes and criteria into the right housing services.</p> <p>We will make better links with local services providing support for the homeless.</p> <p>We can become more knowledgeable when supporting homeless people who access the Wellbeing Hub.</p> <p>We can work better with external services to meet people's multiple needs at once.</p>	<p>To prevent new people from starting to sleep rough.</p> <p>To intervene rapidly when people start to sleep rough to help them off the street.</p>

N.B As we develop the formal partnership further partner commitments will be added.